



# Sedona-X Mobile Hotfix

Version 1.4.5

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## Application Corrections

Resolved Issues
<p><b>Sedona-X Mobile: (AB) Only 1 technician can dispatch an appointment</b></p> <p>Resolved an issue that was preventing other technicians from dispatching themselves on their own appointments when a technician has already dispatched to an appointment.</p>
<p><b>Other items in service tickets shows only 200 records</b></p> <p>Resolved an issue that was showing only 200 records; the list now includes all records to choose from.</p>
<p><b>Sedona X adding items on service tickets shows inactive items</b></p> <p>Resolved an issue with the mobile app showing inactive items instead of only active items when adding items to a service ticket.</p>
<p><b>Admin &amp; Manager cannot see all tickets in Sedona-X</b></p> <p>Resolved an issue that prevented users who are Admins and Managers from seeing all tickets and appointments.</p>
<p><b>Sedona-X - mobile users are showing "Other Appointments"</b></p> <p>Resolved an issue for technician's mobile app Appointments showing other, sick, and vacation appointments that were not their own.</p>
<p><b>Miscellaneous Appointments made for a tech are seen by all techs in SedonaX</b></p> <p>Resolved an issue that was allowing technicians to see all miscellaneous appointments instead of seeing only their own.</p>

### Resolved Issues

#### **Sedona-X - Cannot add notes to jobs in Sedona-X**

Resolved an issue where the "+" button was missing, which allowed technicians to add notes to jobs.

#### **Misc Appointment are displaying past 1 day on home screen**

Resolved an issue with up to 5 days of miscellaneous appointments displaying on the home screens instead of only today's and tomorrow's miscellaneous appointments.

## **(SedonaOffice) Special Upgrade / Install Instructions**

**Operating System** - iOS devices should be on iOS version 12 and Android devices should be utilizing Android 10 or newer for full compatibility, though earlier versions may be able to support the application. Please also check the app store for any updates to your Sedona-X app.

**SedonaOffice** - SedonaOffice will need to be upgraded to 6.2.0.4 to support Sedona-X Mobile.

**SedonaCloud** - If your company uses the SedonaCloud, IT will need to update your SedonaCloud to the viable version at the same time as your SedonaOffice version. This is to ensure compatibility with the Sedona-X Mobile App.

If you are not a SedonaCloud customer, please review the requirements for the new API before requesting the update. For a copy of pre-install requirements, please contact: [sedonaoffice.support@boldgroup.com](mailto:sedonaoffice.support@boldgroup.com).

If you do have SedonaCloud and are looking for further information on how to configure SedonaCloud for Sedona-X Mobile, please contact [sedonaoffice.support@boldgroup.com](mailto:sedonaoffice.support@boldgroup.com).

**Performing Update** - Once you have reviewed all the above information, and followed all preparation steps, contact SedonaOffice support. We will note on your account that you have received the Release Notes and are ready for update. SedonaOffice IT will contact you to schedule your update.

**Migrating From FSU** - If you are migrating from the FSU, please contact [sedonaoffice.support@boldgroup.com](mailto:sedonaoffice.support@boldgroup.com) for further information on how to make the migration process smooth.

## **(SedonaOffice) Supported Environments**

### **Minimum System Requirements**

- SedonaOffice Version 6.2.0.4
- SedonaCloud Version 1.41.4.1
- Server is on Microsoft .Net 4.6.1