Sedona-X Mobile Release Notes

December 2025

Version 2.2.0

Contents

Enhancements/Features

Improved Document List Page

The app has an improved document list page with a header that has these buttons: Cancel icon (an X), a camera icon, and a plus (+) icon for adding a new file or photo (this is described in "Selecting and Uploading Multiple Files or Photos").

Users can refresh the document list by swiping down on the page. If there are no documents or photos, there is a message: There are currently no available documents. Please add documents or pull to refresh.

If there are documents or photos (or both), each is shown in its own row. If using the app with SedonaOffice, documents are grouped by document level.

Pressing or tapping a row opens the file previewer.

Note: Using the file previewer with Managely requires users to have the Document Download permission. This is a permission/role on the add/edit user page in Managely. Users without this permission get a message: We're Sorry, you lack the permissions to preview and download documents. Please contact your administrator and have them permit you to download documents. There are no document permissions with SedonaOffice or AlarmBiller.

Users can preview and zoom in on an image and preview PDF files. If users attempt to preview an unsupported file type, there is a message: Previewing this file type is not supported. Please download the file to view it.
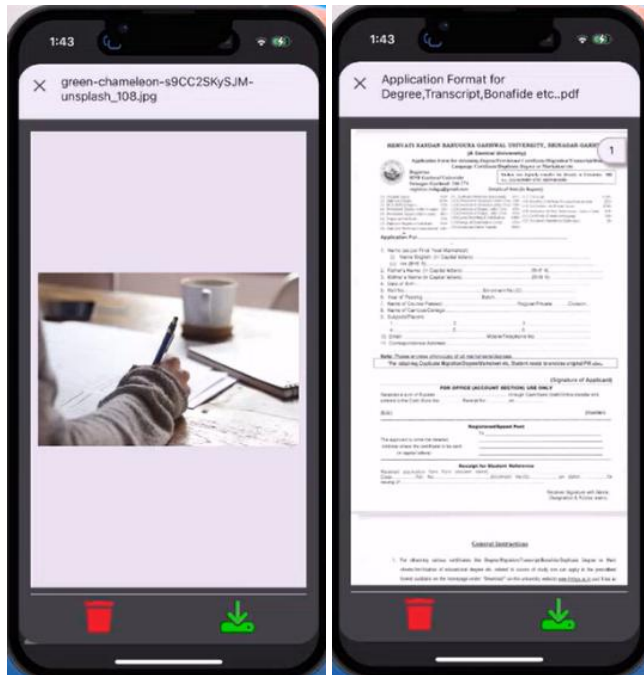
If a file is corrupted, it will not open, and there is a message: "We're sorry, but we can't create a preview of this file as it is corrupt."

Users may see a Delete button:

- (SedonaOffice) If the file is associated with a service ticket and they have the delete service document user role/permission.
- (SedonaOffice) If the file is associated with a job and they have the delete customer document user role/permission.
- (SedonaOffice) If they have the company admin role.
- (Managely or AlarmBiller) If they have the document delete user role/permission.

If users press delete, the app gives them a confirmation. If they choose Yes, the file is removed from the list.

Selecting and Uploading Multiple Photos and Documents

The app has a new feature for users to select multiple photos or documents and upload them.

On the document list page, when users choose to upload a file or photo, a full screen popup opens (Upload Documents). The header of this popup has a Close/Cancel button and an Upload button.

If no files or photos are selected, the upload button is greyed out.

If users press cancel without selecting any files or photos, the popup closes.

If users press cancel when files or photos are selected, the app asks if they want to cancel the upload.

- Pressing Yes cancels the upload, closes the popup, and returns to the document list page.
- Pressing No leaves users on the popup.

If users select files or photos and press upload, the app validates the files or photos.

- If the files and photos are valid, they are uploaded. If any files or photos fail to upload, the app displays an error message.
- If any files or photos are not valid, the app highlights the row in red and displays an error message.

There is an add button (+) to select files or photos. When users press this, they can select multiple files or photos for upload.
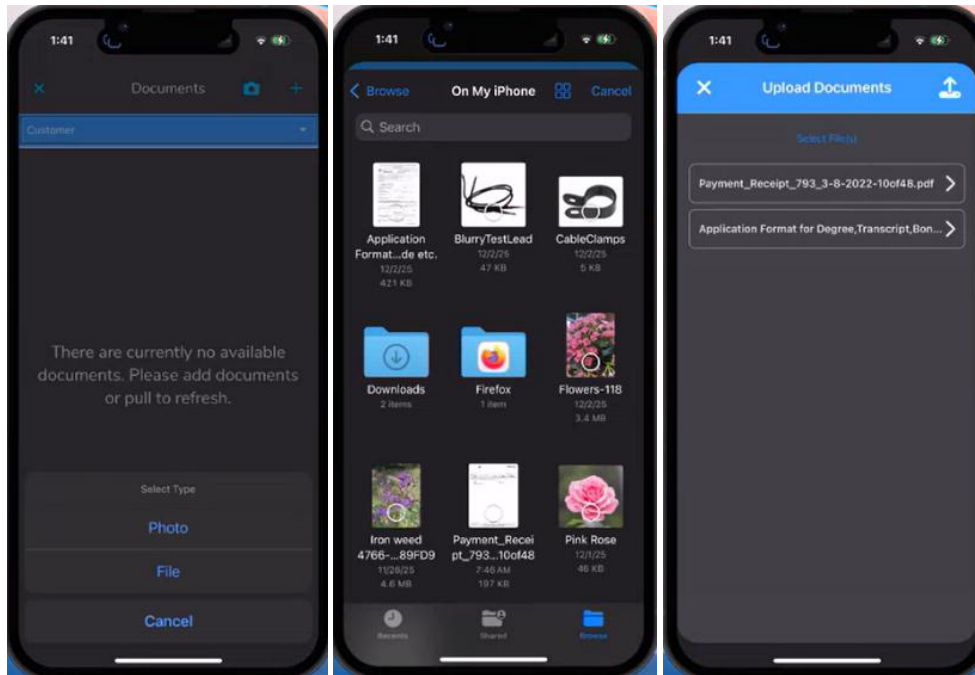
The main part of the popup shows each file or photo name in its own row. These rows are expandable (by default the rows are collapsed). When a row is expanded, any other expanded row collapses. An expanded row shows these about the file or photo:

Previewer: If a photo is expanded, users can see a preview of the image.

- If a file is expanded, there is no preview, but an icon shows the file type.
- If users press the previewer, the file or image opens in a preview popup.

Filename field

- Users can change the file name.
- The file name does not include the file extension (for example: .doc or .docx).
- Changing a filename updates the filename in the row.

File type field

Security field

Description field: can hold 100 characters.

Delete button: users can press this to remove the file or photo from the upload list (after answering Yes to a verification question). Note: Any documents deleted by mistake will need to be reuploaded.
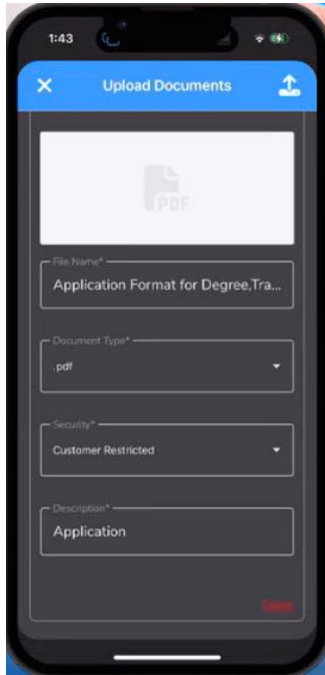
When users take photos with the device, the camera option the Upload Documents popup with a single row showing the photo to upload.

Improved Document Uploading and Downloading (Managely)

We improved memory efficiency for uploading and downloading documents.

Application Corrections

AlarmBiller/Sedona-X Mobile

Documents | iOS camera photos fail to upload

Some iPhone users were unable were unable to take a picture with the camera icon and upload the picture as a document.

This was a rare occurrence for iPhone users only (not an issue on Android). For some users, the camera photo sizes were too large. To resolve this, the app will prompt users to upload via the photo gallery.

Managely/Sedona-X Mobile

Users unable to upload documents (security dropdown required but blank) [00148560]

We fixed an issue preventing users from uploading documents where the document security dropdown, a required field, was blank, so users were unable to make a selection.

Special Upgrade/Install Instructions

Operating System — iOS devices and Android devices should be using the latest Android and iOS versions available for full compatibility, although earlier versions may be able to support the app.

SedonaOffice — SedonaOffice will need to meet the system minimums (below) to support the Sedona-X Mobile app.

SedonaWeb/SedonaAPI 2.0 — IT will need to update your SedonaWeb/SedonaAPI 2.0 version to meet the system minimum (below) at the same time as your SedonaOffice version. This is to ensure compatibility with the Sedona-X Mobile app.

(SedonaOffice) Supported Environments

Minimum System Requirements

- SedonaOffice version 6.2.0.21 Rev 3
- SedonaWeb/SedonaAPI 2.0 version 1.52.0
- Server (where SedonaWeb/SedonaAPI 2.0 is installed) has Microsoft .NET 4.8 installed