



Sedona-X Mobile Release Notes

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Version 2.1.1

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Application Corrections

AlarmBiller/Sedona-X Mobile

Glitch after update with all day work orders showing on schedule [142143]

All day work orders were not showing up on a technician's schedule until going to the previous day and back to the current day; then, all day work orders would show up.

We fixed the start and end times that the app was requesting when viewing appointments on the home page and calendar (when using the app with AlarmBiller and Managely).

SedonaOffice/Sedona-X Mobile

Editing notes in jobs gives an error [126411]

When editing a note on a job, users would get an error ("Problem submitting note. Please try again later.") when attempting to save the note. We corrected this.

Tech unable to see MISC appts after update to 2.0 [00142716, 141847, 141882]

Users reported these issues:

- For dispatches, at random, a technician dispatched, arrived, and departed on the day of the appointment, but the date stamps for dispatch, arrival, and departure were from the day prior.
- When a technician added parts or materials to a service ticket, the part numbers were no longer shown.
- When SedonaOffice added miscellaneous tickets to the schedule, the technicians could not view the ticket notes.
- On the Calendar, when selecting the current day, the miscellaneous ticket was not there.

We resolved each of these issues.

Signature field size/formatting issue [142333]

The signature field was not the same ratio after it was captured in the mobile app. We fixed the size/ratio of the captured signature field.

Not able to submit notes and getting an error [00143384, 00143621]

This occurred because SedonaWeb 2.0 was recently updated to handle better validation, and the mobile app was incorrectly setting the NoteTypeId when sending in a note for a job.

Now, the app gets the customers' note types and sets the note type id of whichever id matches the customer note type. If that does not exist, the app uses any id greater than 1.

Managely/Sedona-X Mobile

Taking a customer payment shows a list of invoices that are invoices, credits and zero dollar invoices. Very confusing for the user [142288]

To fix this, we are hiding any invoices that have a \$0 or a negative amount (credits).

Special Upgrade/Install Instructions

Operating System — iOS devices should be on iOS version 17 and Android devices should be using Android 14 for full compatibility, although earlier versions may be able to support the application. Please check the app store for any updates to your Sedona-X Mobile app.

SedonaOffice — SedonaOffice will need to meet the system minimums (below) to support the Sedona-X Mobile app.

SedonaWeb/SedonaAPI 2.0 — IT will need to update your SedonaWeb/SedonaAPI 2.0 version to meet the system minimum (below) at the same time as your SedonaOffice version. This is to ensure compatibility with the Sedona-X Mobile app.

(SedonaOffice) Supported Environments

Minimum System Requirements

- SedonaOffice version 6.2.0.19
- SedonaWeb/SedonaAPI 2.0 version 1.50.1
- Server (where SedonaWeb/SedonaAPI 2.0 is installed) has Microsoft .NET 4.8 installed