



Sedona-X Mobile Release Notes

July 2025

Version 2.0.2

Application Corrections

All Billing Software

iOS | In landscape mode, app crashes after going to another section [00141827]

We fixed this issue for iOS devices using landscape mode.

AlarmBiller/Sedona-X Mobile

iOS | iPad | Cannot open customers from menu- Oops error [0141996]

In portrait mode, when attempting to access the customer listing from the menu, there was an error: “Oops Something went wrong, unable to navigate to page”.

Note: This issue was reported with and fixed for both AlarmBiller and Managely.

SedonaOffice/Sedona-X Mobile

New Sedona-X update- signature box smaller, now at the top, and notes cut off [00141772]

We fixed these issues: a missing icon; the signature box size and location; and the comments not wrapping.

Special Upgrade/Install Instructions

Operating System — iOS devices should be on iOS version 17 and Android devices should be using Android 14 for full compatibility, although earlier versions may be able to support the application. Please check the app store for any updates to your Sedona-X Mobile app.

SedonaOffice — SedonaOffice will need to meet the system minimums (below) to support the Sedona-X Mobile app.

SedonaWeb/SedonaAPI 2.0 — IT will need to update your SedonaWeb/SedonaAPI 2.0 version to meet the system minimum (below) at the same time as your SedonaOffice version. This is to ensure compatibility with the Sedona-X Mobile app.

(SedonaOffice) Supported Environments

Minimum System Requirements

- SedonaOffice version 6.2.0.19
- SedonaWeb/SedonaAPI 2.0 version 1.50.1
- Server (where SedonaWeb/SedonaAPI 2.0 is installed) has Microsoft .NET 4.8 installed