



Sedona-X Mobile Release Notes

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Enhancements/Features

(Managely) Work Order Tasks

We have added a new area to work orders in the Sedona-X Mobile app called 'Tasks'. This shows users the tasks that are currently associated with the work order. Users can see the following information associated with tasks:

- Task Name
- Task Description
- Task Status

Within the mobile app, users can edit a task and change the task status. This follows the rules associated with Managely, where users cannot assign a status to that task that indicates the task is complete if they are not among the designated sign-off users in the work order type's setup within Managely.

Application Corrections

AlarmBiller/Sedona-X Mobile

Resolved Issues
<p>(AlarmBiller) Sedona X - AlarmBiller Documents not synced</p> <p>Resolved an issue with documents appearing under the wrong customer in the mobile app when the documents appear under the correct customer in AlarmBiller.</p>
<p>(AlarmBiller) Refresh work order appointment list page after closing add/edit modal</p> <p>Resolved this so that when adding or viewing an appointment in the Work Order Appointment list page, the list will refresh automatically. This will show the user that the appointment has been entered or updated.</p>
<p>(AlarmBiller) Sedona-X Mobile App Password reset issue</p> <p>Resolved an issue with the app password reset by fixing the URL and text for the corresponding portals when pressing Forgot Password and fixed an issue where pressing Cancel would not allow a user to press any fields.</p>

SedonaOffice/Sedona-X Mobile

Resolved Issues

(SedonaOffice) Sedona-X Jr Tech Role Group can enter times for other Techs

Resolved this so that if the user is a technician, the appointment list will be filtered by Service Technician ID.

(SedonaOffice) UI updates when adding parts

Resolved two issues:

1. Service ticket materials list needs to update after adding.
2. Add the ability to add a specific quantity when adding a part

With these corrections:

1. When viewing/deleting/updating existing parts on jobs and service tickets, the existing parts list will refresh automatically.
2. Adding a part will prompt for quantity to add.
3. New modal showing added parts and quantities before submitting. This modal allows you to delete added parts.

Sedona-X Resolving GoBack Issues

There are three fixes to resolve this issue:

1. Resolved an issue with reading the first resolution note instead of using the correct noteID attached to the dispatch.
2. Resolved an issue where the noteID on the service ticket dispatch was not being updated when saving non-resolution notes. Now the noteID is appropriately updated regardless of whether it is a resolution note or not.
3. Resolved an issue where the note was always set as a resolution note, even if the ticket was not being resolved. Now the note type corresponds to the resolution status of the ticket.

Managely/Sedona-X Mobile

Resolved Issues

(Managely) Sedona-X Mobile: Slow Load Times (in excess of 5 minutes)

Resolved an issue with slow load times by optimizing some queries for loading appointments.

Resolved Issues
Sedona X - Work Order Resolved an issue with work orders not fully loading and displaying an error.
SedonaX Error when trying to upload site photos via documents tab Resolved an issue saving photos where the screen appears to be saving the photo, but then returns to no document found.

Special Upgrade / Install Instructions

Operating System - iOS devices should be on iOS version 12 and Android devices should be utilizing Android 10 or newer for full compatibility, though earlier versions may be able to support the application. Please also check the app store for any updates to your Sedona-X app.

SedonaOffice - SedonaOffice will need to meet the system minimum (below) to support Sedona-X Mobile.

SedonaWeb 2.0 - IT will need to update your SedonaWeb 2.0 version to meet the system minimum (below) at the same time as your SedonaOffice version. This is to ensure compatibility with the Sedona-X Mobile App.

(SedonaOffice) Supported Environments

Minimum System Requirements

- SedonaOffice Version 6.2.0.13
- SedonaCloud Version 1.44.0
- Server is on Microsoft .Net 4.6.1