



Sedona-X Mobile Release Notes

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Application Corrections

SedonaOffice/Sedona-X Mobile

Resolved Issues
<p>Dispatch and Arrival times filled when entering Dispatch time</p> <p>Resolved this by optimizing the speed and performance for the appointment popup for dispatch and arrivals to avoid double registering dispatch and arrival.</p>
<p>(SO) Mobile SX Custom role w/o RMR permission allows access to RMR</p> <p>When viewing the customers list from SedonaOffice, the app will only show the RMR data if you have the correct permission, which is CustomerRecurring->CustomerRecurring.</p>
<p>(SO) SX - can't see service ticket or jobs</p> <p>Resolved this issue by changing the endpoint for getting the service ticket details. This will retrieve service ticket details quicker and will not time out.</p>
<p>SedonaX Mobile (SO): Closed jobs tab is showing open jobs</p> <p>Resolved this issue so that when on the jobs list page, clicking on the Closed tab will show only closed jobs.</p>
<p>(SO) Misc Appointments not appearing correctly on Calendar</p> <p>Resolved an issue with Misc Appointments not showing in correct order on the home page and calendar view; matched miscellaneous appointments employee ID to user employee ID to properly see them in the calendar view.</p>

(SedonaOffice) Special Upgrade / Install Instructions

Operating System - iOS devices should be on iOS version 12 and Android devices should be utilizing Android 10 or newer for full compatibility, though earlier versions may be able to support the application. Please also check the app store for any updates to your Sedona-X app.

SedonaOffice - SedonaOffice will need to be upgraded to 6.2.0.9 to support Sedona-X Mobile.

SedonaCloud - If your company uses the SedonaCloud, IT will need to update your SedonaCloud to the viable version at the same time as your SedonaOffice version. This is to ensure compatibility with the Sedona-X Mobile App.

If you are not a SedonaCloud customer, please review the requirements for the new API before requesting the update. For a copy of pre-install requirements, please contact:

SedonaOffice_support@boldgroup.com.

If you do have SedonaCloud and are looking for further information on how to configure SedonaCloud for Sedona-X Mobile, please contact SedonaOffice_support@boldgroup.com.

Performing Update - Once you have reviewed all the above information, and followed all preparation steps, contact SedonaOffice support. We will note on your account that you have received the Release Notes and are ready for update. SedonaOffice IT will contact you to schedule your update.

Migrating From FSU - If you are migrating from the FSU, please contact SedonaOffice_support@boldgroup.com for further information on how to make the migration process smooth.

(SedonaOffice) Supported Environments

Minimum System Requirements

- SedonaOffice Version 6.2.0.9
- SedonaCloud Version 1.43.0
- Server is on Microsoft .Net 4.6.1