Sedona-X Mobile Release Notes

September 2023

Version 1.6.12

Contents

Application Corrections

AlarmBiller/Sedona-X Mobile

Resolved Issues
Adding work order from mobile app crashes the app We resolved an issue where the mobile app would crash when adding a work order.

SedonaOffice/Sedona-X Mobile

Resolved Issues
SX Mobile does not check the SedonaOffice Inventory Setting for parts When adding a service ticket part, the app will now check the SedonaOffice Negative Quantities setting. If the selected part is not in stock and the SedonaOffice Negative Quantities setting is set to Warning Message, then a prompt will appear asking if the user would still like to proceed. **Note: This correction requires SedonaAPI 2.0 version 1.45.0.**
Cannot find parts to add tickets in SX mobile unless they type the exact part number We resolved this issue by fixing areas of the app that were not being set correctly from the Get Inventory API call.

Managely/Sedona-X Mobile

Resolved Issues
Completing WO with invoice memo in Sedona X Mobile We resolved issues of the memo not being passed to the API; of the end time coming into an appointment with the wrong default; and of technician appointments not loading in or saving properly on the work order editor.
SedonaX: Map feature is pulling the site name into the address field- causing incorrect directions To resolve this issue, we removed the customer name from being passed into the device's map application.

Special Upgrade/Install Instructions

Operating System — iOS devices should be on iOS version 12 and Android devices should be using Android 10 or newer for full compatibility, though earlier versions may be able to support the application. Please also check the app store for any updates to your Sedona-X Mobile app.

SedonaOffice — SedonaOffice will need to meet the system minimum (below) to support Sedona-X Mobile.

SedonaWeb 2.0/SedonaAPI 2.0 — IT will need to update your SedonaWeb 2.0/SedonaAPI 2.0 version to meet the system minimum (below) at the same time as your SedonaOffice version. This is to ensure compatibility with the Sedona-X Mobile App.

(SedonaOffice) Supported Environments

Minimum System Requirements

- SedonaOffice version 6.2.0.15
- SedonaCloud version 1.45.0
- Server (where SedonaWeb 2.0/SedonaAPI 2.0 is installed) has Microsoft .NET 4.8 installed