How to Register, Log In, and Make a Payment

Last Modified on 10/21/2026 1:10 pm EDT

AlarmBiller Customer Portal

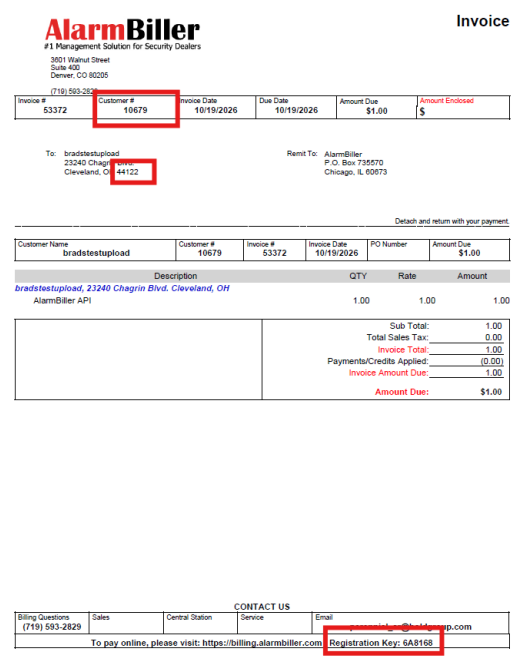
How to Register, Log In, and Make a Payment

The AlarmBiller Customer Portal allows you to securely view outstanding invoices, add a payment method, make payments, and review your payment history online.

Use the instructions below to register for your account and submit a payment.

Please note: The screenshots in this guide contain sample account information. When registering or making a payment, use the information associated with your own account and invoice.

Register for the Customer Portal



AlarmBiller
#1 Management Solution for Security Dealers
3601 Walnut Street
Suite 400
Denver, CO 80205
(719) 593-2829

Invoice

Invoice #	Customer #	Invoice Date	Due Date	Amount Due	Amount Enclosed
53372	10679	10/19/2026	10/19/2026	$1.00	$

To: bradstestupload
23240 Chagrin Blvd.
Cleveland, OH 44122

Remit To: AlarmBiller
P.O. Box 735570
Chicago, IL 60673

Detach and return with your payment.

Customer Name	Customer #	Invoice #	Invoice Date	PO Number	Amount Due
bradstestupload	10679	53372	10/19/2026		$1.00

Description	QTY	Rate	Amount
bradstestupload, 23240 Chagrin Blvd, Cleveland, OH			
AlarmBiller API	1.00	1.00	1.00

Sub Total:	1.00
Total Sales Tax:	0.00
Invoice Total:	1.00
Payments/Credits Applied:	(0.00)
Invoice Amount Due:	1.00
Amount Due:	**$1.00**

CONTACT US

Billing Questions	Sales	Central Station	Service	Email
(719) 593-2829				[redacted]p.com

To pay online, please visit: https://billing.alarmbiller.com Registration Key: 6A8168

1. Locate Your Registration Information

Open your AlarmBiller invoice and locate the following:

- **Customer Number**
- **ZIP Code**
- **Registration Key**

Your **Customer Number** appears near the top of the invoice, your **ZIP Code** appears in the billing address, and your **Registration Key** appears near the bottom of the invoice.



2. Go to the AlarmBiller Customer Portal

Visit:

https://billing.alarmbiller.com/

From the login screen, click **New Customer Registration**.

3. Complete Your Registration

Enter the requested information, including the:

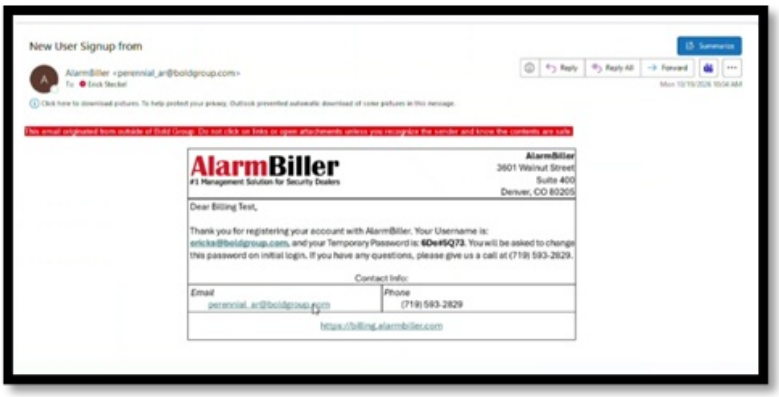
- 

  Customer Number
- ZIP Code
- Registration Key
- First and Last Name
- Phone Number
- Email Address
- Time Zone

Be sure to enter the **Customer Number, ZIP Code, and Registration Key exactly as they appear on your invoice.**

Once all required information has been entered, click **Create**.

4. Check Your Email



After successfully registering, you will receive an email from AlarmBiller containing your:

- **Username**
- **Temporary Password**

Important: When copying your temporary password from the email, do not include any punctuation that may appear immediately after the password as part of the sentence.

First-Time Login



5. Log In Using Your Temporary Password

Return to:

https://billing.alarmbiller.com/

Enter the **Username** and **Temporary Password** provided in your registration email, then click **Log In**.

6. Create Your New Password

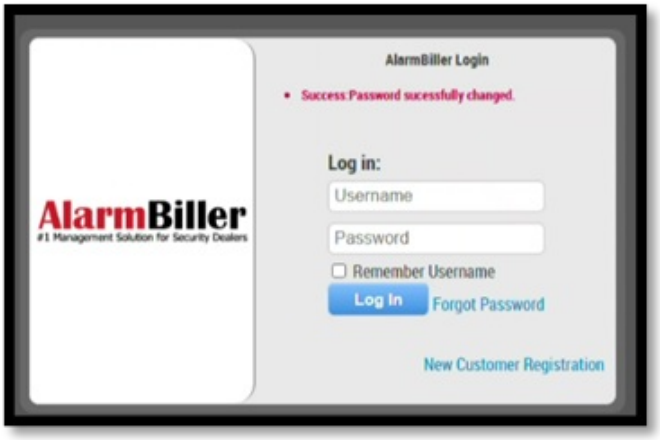
During your first login, you will be prompted to create a new password.



Your new password must contain:

- At least 8 characters
- At least one letter
- At least one capital letter
- At least one number
- At least one symbol

Enter and confirm your new password, then click **Reset Password**.



7. Confirm Your Password Change

Once your password has been successfully changed, a confirmation message will appear.

You can then log in using your **Username** and your newly created password.

How to Make a Payment



1. Locate Your Outstanding Invoice

Once logged in, the **Invoices** tab will display your invoices.

Outstanding invoices that are available for online payment will have a **$ Pay It** button displayed to the right.

Click **$ Pay It** for the invoice you would like to pay.

2. Select Your Payment Method

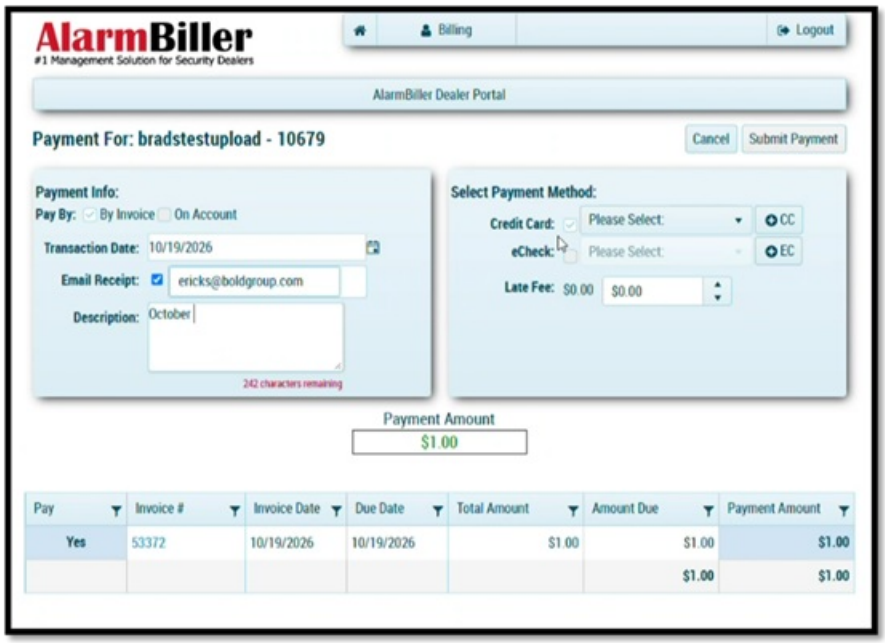
The payment screen will display the amount due and your available payment methods.

If you already have a payment method saved to your account, select it from the applicable drop-down menu.

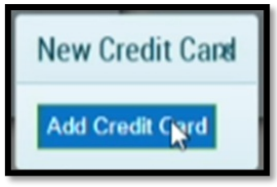
To add a new payment method, click:

- **+CC** to add a credit or debit card
- **+EC** to add an electronic check/bank account

Please allow a few moments for the payment window to load.



3. Add a New Credit or Debit Card



If adding a new card, select **Add Credit Card**.

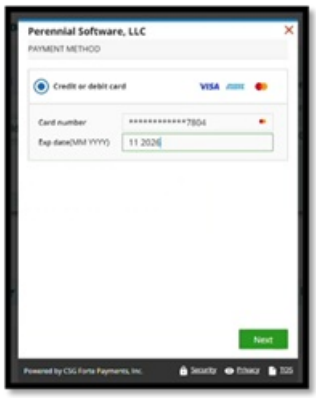
Enter your:

- Card Number
- Expiration Date

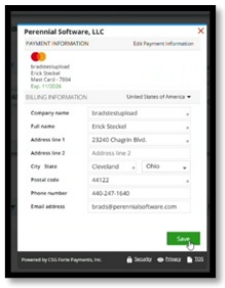
Then click **Next**.

For your security, card information is processed through a PCI-compliant payment system. After your card is saved, only the last four digits of the card number will be visible.





4. Confirm Your Billing Information



Review and complete the required billing information, including:

- Company Name
- Full Name
- Billing Address
- City and State

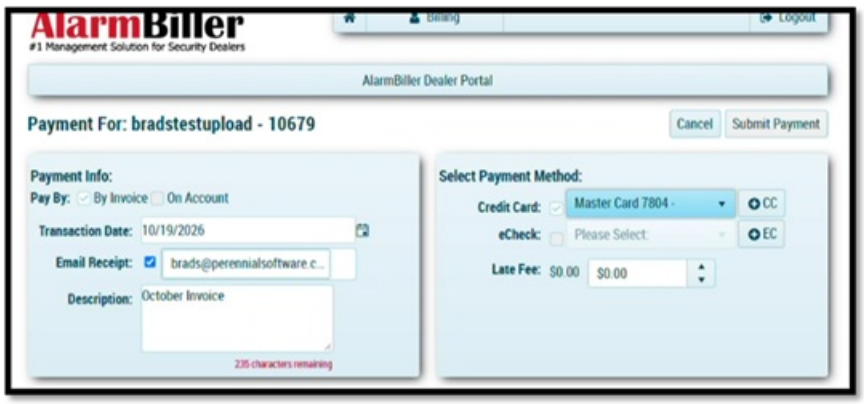
5. Select Your Saved Payment Method

After saving your payment method, you will return to the payment screen.

Select your newly added card or bank account from the appropriate drop-down menu.

Before submitting your payment, verify:

- The invoice being paid
- The payment amount
- Your selected payment method
- The email address for your receipt
- Description is a required field and must have a value
    - Example: 10/1/2026 Invoice



6. Submit Your Payment

Once you have confirmed the payment details, click **Submit Payment**.

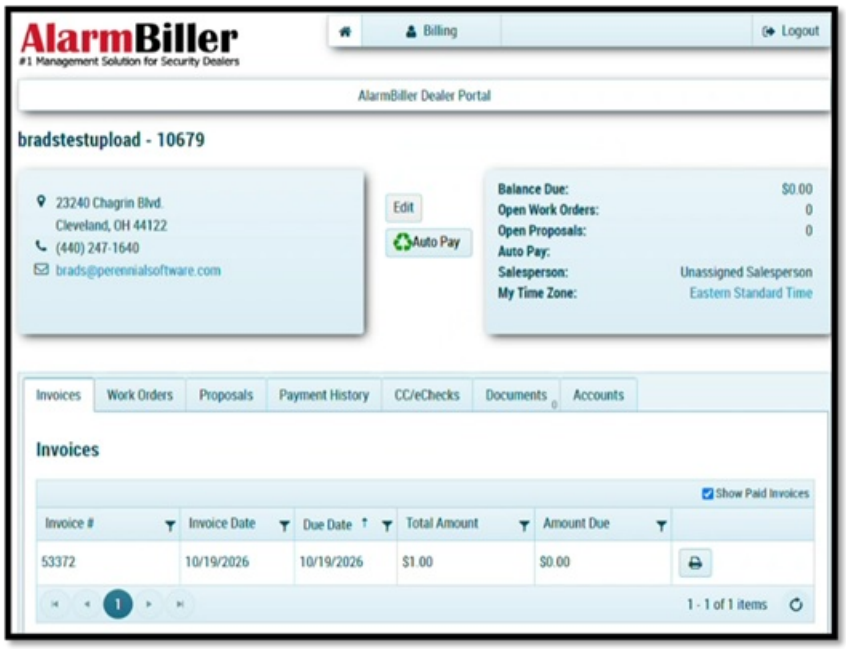
Payment processing may take a minute or two.**Please do not refresh the page, close your browser, or click Submit**

Payment multiple times while your payment is processing.

7. Confirm Your Payment

Once your payment has been successfully processed, your account balance and invoice information will update accordingly.

You may also print or save your receipt for your records.



Need Assistance?

If you experience difficulty registering for the Customer Portal, logging in, or submitting a payment, please enter a support ticket using your customer portal by clicking the link here https://support.boldgroup.com/