

How to Register, Log In, and Make a Payment

Last Modified on 10/19/2026 5:07 pm EDT

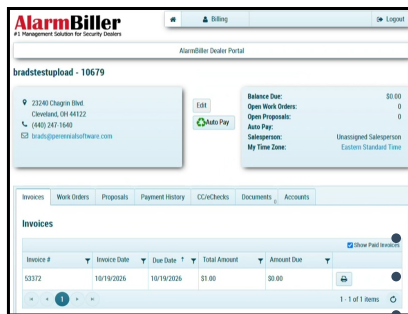
AlarmBiller Customer Portal

How to Register, Log In, and Make a Payment

The AlarmBiller Customer Portal allows you to securely view outstanding invoices, add a payment method, make payments, and review your payment history online.

Use the instructions below to register for your account and submit a payment.

Please note: The screenshots in this guide contain sample account information. When registering or making a payment, use the information associated with your own account and invoice.



Register for the Customer Portal

1. Locate Your Registration Information

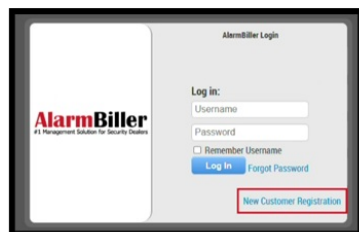
Open your AlarmBiller invoice and locate the following:

Customer Number

ZIP Code

Registration Key

Your **Customer Number** appears near the top of the invoice, your **ZIP Code** appears in the billing address, and your **Registration Key** appears near the bottom of the invoice.



2. Go to the AlarmBiller Customer Portal

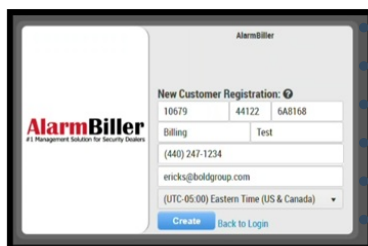
Visit:

<https://billing.alarmbiller.com/>

From the login screen, click **New Customer Registration**.

3. Complete Your Registration

Enter the requested information, including the:

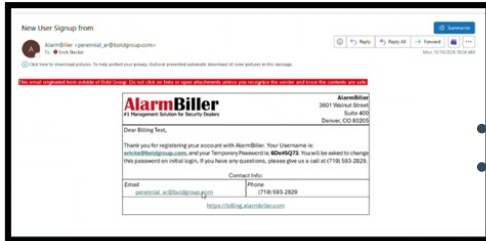


- Customer Number
- ZIP Code
- Registration Key
- First and Last Name
- Phone Number
- Email Address
- Time Zone

Be sure to enter the **Customer Number**, **ZIP Code**, and **Registration Key** exactly as they appear on your invoice.

Once all required information has been entered, click **Create**.

4. Check Your Email



After successfully registering, you will receive an email from AlarmBiller containing your:

- Username
- Temporary Password

Important: When copying your temporary password from the email, do not include any punctuation that may appear immediately after the

password as part of the sentence.

First-Time Login



5. Log In Using Your Temporary Password

Return to:

<https://billing.alarmbiller.com/>

Enter the **Username** and **Temporary Password** provided in your registration email, then click **Log In**.

6. Create Your New Password

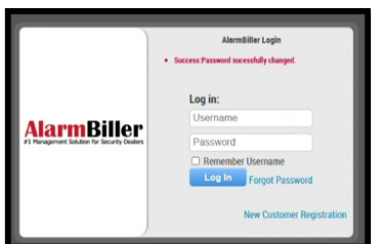
During your first login, you will be prompted to create a new password.



Your new password must contain:

- At least 8 characters
- At least one letter
- At least one capital letter
- At least one number
- At least one symbol

Enter and confirm your new password, then click **Reset Password**.



7. Confirm Your Password Change

Once your password has been successfully changed, a confirmation message will appear.

You can then log in using your **Username** and your newly created password.

How to Make a Payment



1. Locate Your Outstanding Invoice

Once logged in, the **Invoices** tab will display your invoices.

Outstanding invoices that are available for online payment will have a **\$ Pay It** button displayed to the right.

Click **\$ Pay It** for the invoice you would like to pay.

2. Select Your Payment Method

The payment screen will display the amount due and your available payment methods.

If you already have a payment method saved to your account, select it from the applicable drop-down menu.

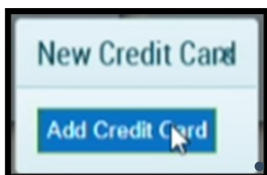
To add a new payment method, click:

- **+CC** to add a credit or debit card
- **+EC** to add an electronic check/bank account

Please allow a few moments for the payment window to load.

Pay	Invoice #	Invoice Date	Due Date	Total Amount	Amount Due	Payment Amount
Yes	53372	10/19/2026	10/19/2026	\$1.00	\$1.00	\$1.00
					\$1.00	\$1.00

3. Add a New Credit or Debit Card



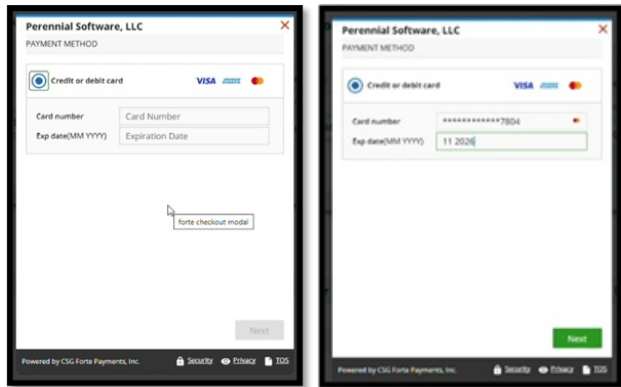
If adding a new card, select **Add Credit Card**.

Enter your:

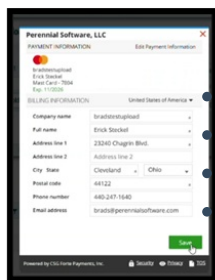
- Card Number
- Expiration Date

Then click **Next**.

For your security, card information is processed through a PCI-compliant payment system. After your card is saved, only the last four digits of the card number will be visible.



4. Confirm Your Billing Information



Review and complete the required billing information, including:

- Company Name
- Full Name
- Billing Address
- City and State

5. Select Your Saved Payment Method

After saving your payment method, you will return to the payment screen.

Select your newly added card or bank account from the appropriate drop-down menu.

Before submitting your payment, verify:

- The invoice being paid
- The payment amount
- Your selected payment method
- The email address for your receipt
- Description is a required field and must have a value
 - Example: 10/1/2026 Invoice

AlarmBiller
#1 Management Solution for Security Dealers

AlarmBiller Dealer Portal

Payment For: bradstestupload - 10679 [Cancel] [Submit Payment]

Payment Info:

Pay By: ☒ By Invoice ☐ On Account

Transaction Date: 10/19/2026

Email Receipt: ☒ brads@perennialsoftware.c...

Description: October Invoice

235 characters remaining

Select Payment Method:

Credit Card: ☒ Master Card 7804 - [CC]

eCheck: ☐ Please Select: [EC]

Late Fee: \$0.00 \$0.00

6. Submit Your Payment

Once you have confirmed the payment details, click **Submit Payment**.

Payment processing may take a minute or two. **Please do not refresh the page, close your browser, or click Submit Payment multiple times while your payment is processing.**

7. Confirm Your Payment

Once your payment has been successfully processed, your account balance and invoice information will update accordingly.

You may also print or save your receipt for your records.

AlarmBiller
#1 Management Solution for Security Dealers

AlarmBiller Dealer Portal

bradstestupload - 10679

23240 Chagrin Blvd.
Cleveland, OH 44122
(440) 247-1640
brads@perennialsoftware.com

[Edit]

[Auto Pay]

Balance Due: \$0.00

Open Work Orders: 0

Open Proposals: 0

Auto Pay:

Salesperson: Unassigned Salesperson

My Time Zone: Eastern Standard Time

Invoices Work Orders Proposals Payment History CC/eChecks Documents Accounts

Invoices [Show Paid Invoices]

Invoice #	Invoice Date	Due Date	Total Amount	Amount Due	
53372	10/19/2026	10/19/2026	\$1.00	\$0.00	[Print]

1 - 1 of 1 items

Need Assistance?

If you experience difficulty registering for the Customer Portal, logging in, or submitting a payment, please enter a support ticket using your customer portal by clicking the link here <https://support.boldgroup.com/>

