

# Bold Group Live Product Roadmap FAQ

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## BOLD GROUP LIVE PRODUCT ROADMAPS

### FREQUENTLY ASKED QUESTIONS

The live product roadmap gives you direct visibility into the strategic improvements and new capabilities we're bringing to your software. This shows you what our product teams are working on, planning, and releasing. We've heard from many customers that roadmap visibility is important to you, and we're committed to providing transparency into our development focus areas.

#### What is the purpose of the live product roadmap?

Our main goal is to keep you informed about what we're working on and give you a clear view of our development priorities. We've heard your feedback that you'd love more insight into what we're developing, and the live roadmap is designed to offer that communication.

We also want to hear from you. You can vote and provide feedback on initiatives under consideration, which really helps us prioritize our development efforts. While our support portal is fantastic for collecting specific requests, the live roadmap helps us understand how important something is across our entire customer community and how much broad value it would offer.

#### What's included in the live product roadmap?

The live roadmap showcases larger strategic initiatives and new capabilities. It is not meant to be an exhaustive overview of what we're working on and doesn't include bug fixes or smaller enhancements, though those are equally important to us. Each item you see may represent multiple enhancements and development work that will be completed to deliver that capability.

If you'd like to see the complete picture of everything our development team has been working on, including bug fixes and smaller improvements, check out the release notes in your knowledge base.

#### Where can I find my live product roadmap?

You can easily find your live product roadmap in your product knowledge base for Managely, Manitou, SedonaOffice, or Stages. Simply search for "Product Roadmap" or visit the "Release Notes + Product Roadmap" section.

#### What do the different sections mean?

- **Under Consideration:** These are ideas we're exploring but haven't committed to developing yet. Many come from your feedback and requests. We think these have potential value but want to understand how important they are to our broader customer base.
- **In Planning:** We've committed to developing these but developers aren't actively coding yet. We're working on

design, specifications, and other pre-development steps. Since we're still in early stages, timelines remain flexible.

- **In Progress:** Developers are actively working on these initiatives. Coding and engineering work is underway.
- **Beta Release:** Nearly complete and in testing or limited release. This is an important step to ensure thorough testing before general release.
- **Released:** Generally available to all customers. Check the release notes in your knowledge base for complete details

## When I want to make an enhancement or feature request, where should I submit it?

For specific enhancement or feature requests, please continue using the Bold Group [support portal](#) by creating a ticket, just like you do today. Our team carefully reviews and documents everything that comes through that channel, and your input is incredibly valuable to us.

The live roadmap is primarily designed for communication and gathering your feedback on broader initiatives we're considering or actively developing.

## Does this affect enhancement request cases I've already submitted through the support portal?

No, our team continues to review and document everything submitted through the support portal. Those cases remain an important way for us to understand your needs and help inform what appears on the live roadmap.

## How often is the live product roadmap updated?

Update frequency varies by product - some roadmaps are refreshed as often as weekly, while others are updated on a quarterly cadence. Check back regularly to see the latest progress and changes for your product.

## What does Bold Group do with the feedback provided through the roadmap?

Your importance ratings and feedback play a key role in helping us determine our development priorities. This input helps us understand what would deliver the most value to our customers.

## Where can I find detailed information about recent product releases?

Product release notes are published in each product knowledge base and contain comprehensive information about updates that have been released and are available. If you want to see the full scope of product improvements, including bug fixes and smaller enhancements, visit the release notes section of your knowledge base.

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