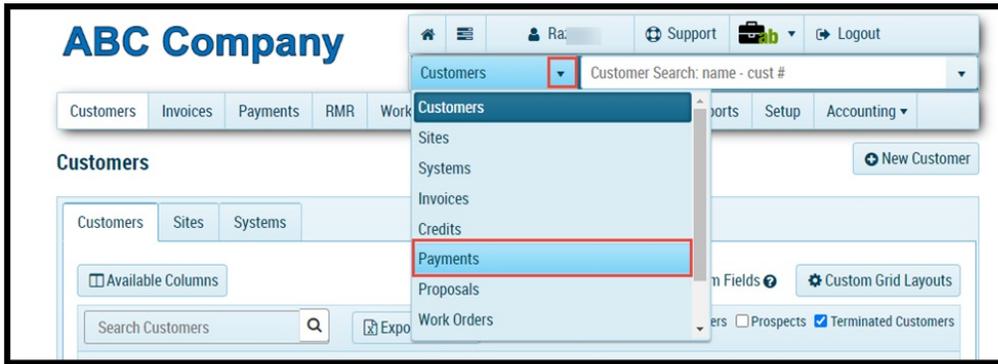


AlarmBiller – Multiple ways of looking up a Payment

Last Modified on 10/24/2024 3:53 pm EDT

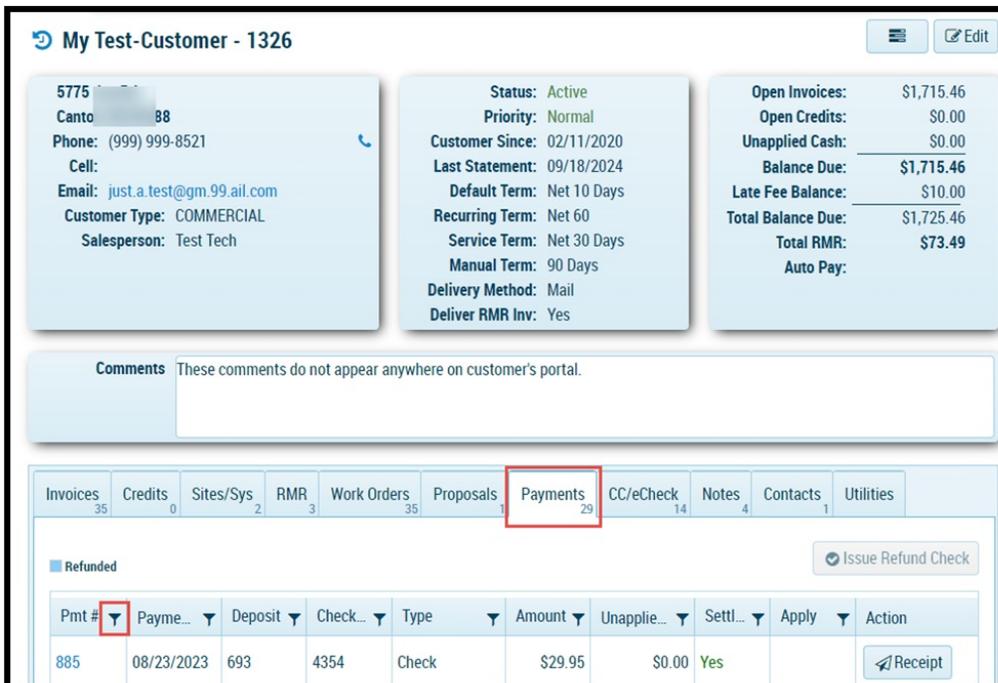
In AlarmBiller, there are multiple ways of looking up payment by payment number.

1. Switch the search criteria from the top drop-down from Customers to Payment (then type the payment number and push the Enter key):



2. From the customer page under Payments tab.

The filter option (funnel icon) can be used to filter for exact payment number.



3. From the main payments section at the top, depending on how the payment was made, it can be found in different ways, accessing the correct tab.

My Test-Customer - 1326

  Edit

5775
Canto 88
Phone: (999) 999-8521
Cell:
Email: just.a.test@gm.99.ail.com
Customer Type: COMMERCIAL
Salesperson: Test Tech

Status: Active
Priority: Normal
Customer Since: 02/11/2020
Last Statement: 09/18/2024
Default Term: Net 10 Days
Recurring Term: Net 60
Service Term: Net 30 Days
Manual Term: 90 Days
Delivery Method: Mail
Deliver RMR Inv: Yes

Open Invoices: \$1,715.46
Open Credits: \$0.00
Unapplied Cash: \$0.00
Balance Due: \$1,715.46
Late Fee Balance: \$10.00
Total Balance Due: \$1,725.46
Total RMR: \$73.49
Auto Pay:

Comments These comments do not appear anywhere on customer's portal.

Invoices	Credits	Sites/Sys	RMR	Work Orders	Proposals	Payments	CC/eCheck	Notes	Contacts	Utilities
35	0	2	3	35	1	29	14	4	1	

Refunded Issue Refund Check

Pmt #	Payme...	Deposit	Check...	Type	Amount	Unapplie...	Settl...	Apply	Action
885	08/23/2023	693	4354	Check	\$29.95	\$0.00	Yes		 Receipt