Error processing EFT transaction with Forte

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Problem:

An error is received when processing an EFT transaction with Forte and the transaction status is Rejected.

Solution:

When a transaction is submitted for processing, Forte immediately returns one of the following responses. Transactions that are accepted for processing return the A01 response code. Transactions that are rejected for processing return a "U" response code.

Use the following link to assist with troubleshooting transactions in a rejected state: <u>https://www.forte.net/devdocs/reference/response_codes.htm</u>