AlarmBiller Release Notes

March 2023

Contents

Enhancements/Features

(AB) Convert the physical inventory processing to a background job

The physical inventory process has been changed to a background job. As physical inventory updates with many quantity or rate changes (or both) can take a significant amount of time to complete, changing this process to a background job prevents the Create Physical Inventory Count from being locked up making users wait for the physical inventory to complete.

On the Create Physical Inventory Count screen, when a user clicks the 'Complete' button and confirms to proceed with the physical inventory update, a popup notification is shown: "Physical Inventory background job will begin momentarily. Note that this job can take a significant amount of time to complete for physical inventory with many updates."

The Create Physical Inventory Count screen closes and returns the user to the Warehouse Details screen. If the user opens the Create Physical Inventory Count screen again, there is a spinner showing that the background job is running (if it is still processing). When the process completes, a popup notification is shown: "Physical Inventory Job complete. See warehouse details for updated inventory. The page will be opened in a new tab for you now."

SA users should not be able to access all customers

The Sales Automation New Lead and Quick Quote pages load the master and existing customer dropdown fields for SedonaOffice integration based on how the SedonaOffice Customer Groups are set. If the SedonaOffice Customer Groups are enabled, when users add a new customer to SedonaOffice as part of the Sales Automation proposal completion workflow, the integration wizard allows the users to select only the SedonaOffice customer groups assigned to the SedonaOffice employee associated with the Sales Automation employee. This requires SedonaOffice 6.2.0.9 (or higher) and SedonaCloud 1.43.0.

Application Corrections

AlarmBiller

Resolved Issues
Alarm Biller error --The system hangs when clicking the Update button on the system call list If user edits a Customer System Call List contact and clicks Save without changing any data, the popup contact editor will close without showing the progress spinner as there were no changes.
(AB) Work order appointment time is wrong on text notification Resolved by updating the Work Order appointment confirmation SMS text to show the appointment time in the correct time zone for the scheduled technician and not UTC time.
When trying to create a new item, the ledger number shows incomprehensible characters The columns in the grid have been set with specific widths, which also sizes the GL Account dropdown to that cell width, and the grid no longer shows hover over text for the GL Account dropdown field.

Sales Automation

Resolved Issues
(SO/SC-SA) ERROR - SA Sync Customer Number Already Exists in Database Resolved this issue to check for and 'repair' duplicate Customer Numbers that some dealers were experiencing with Sales Automation customer records synced from SedonaOffice. In addition, the performance of the Customer sync has been improved when many customers are being synced.
Creating work order from proposal is not showing Labor Hours Resolved so that when generating a work order from a completed proposal, the items and parts on the created work order include the Labor Units and Total Labor Units from the proposal items and parts.
(SA/SO) Can't Filter Parts in Add Parts Screen in Sales Automation Resolved an issue with filtering parts in the Add Parts screen in Sales Automation.

Resolved Issues
Lead Updated AB Incorrectly Resolved this issue so that changes to a lead in Sales Automation will never update the customer site data; however, changes will update the customer site data if the Sync Customer checkbox is selected on the lead.

Time & Attendance

Resolved Issues
Scheduled time in AB for 5 days shows 4 days in Outlook Fixed the file (an .ICS file) generated by AlarmBiller for calendar appointments to show the correct number of days for a multi-day calendar appointment when sent to and viewed in Outlook on a mobile device. Note: ics files received from the AlarmBiller calendar will save to the mobile device's Outlook calendar. A user can open the event once saved to the calendar and edit some of the properties of the event (such as Category, or show as free/busy). However, the calendar duration is not editable as the event is essentially an 'invite' to an event managed by an external system (which is AlarmBiller), so the duration is fixed.

Inventory

Resolved Issues
Parts category & sub-category display "object Object" Resolved an issue when editing and selecting values for category and sub-category the parts list would show [object Object] instead of the selected values for category and sub-category.
Inventory is duplicating parts Resolved this issue by making the following changes: ▪ Added a spinner when the warehouse name is clicked, and warehouse details are loading. This prevents users from making changes until the background functions have completed. ▪ Changed the Create Warehouse screen and the Part Transfer Summary view to disable the **Save** and **Cancel** buttons, once the **Save** button is clicked. This is to prevent clicking the **Save** button while the system is processing the changes.

Resolved Issues
▪ Changed the Create Physical Inventory Count to disable all buttons once the user has clicked the **Save** button on the physical inventory summary and confirms the save can complete. This prevents the user from clicking any of the physical inventory actions again while the system is processing changes.
Part transfers not working correctly Resolved this by changing the behavior of the **To Warehouse** dropdown field to not autoselect the default warehouse when the screen loads.
Min/Max limits Zero out the quantity and the cost Resolved this by changing the Warehouse Inventory grid to keep the quantity on hand and the average cost values when users click the **Edit** button in the grid row.